

Your GP extended access service in:

BELLBROOKE SURGERY



What is 'extended access'?

It's the term we use to describe the additional evening and weekend appointments that are now available with GPs, practice nurses and other healthcare professionals for pre-booked and 'same day' booked appointments.

When can I get an 'extended access' appointment?

In addition to your regular GP practice opening hours, you have access to the following extended access appointments:

- Monday – Friday 5pm – 7.30pm
- Saturdays: 9am – 3pm
- Sundays: 9am – 1pm

Who can get an appointment in an evening or weekend?

Anyone can use the 'extended access' appointments. However, this service is ideal if you:

- Find it difficult to attend an appointment during the working day (Monday – Friday, 9am – 5pm)
- Are a busy parent with small children; or
- Rely on working carers to take you to appointments.

How do I attend an extended access appointment?

You can access face to face or telephone and video consultation appointments via the extended access service. This will be based on individual need and the nature of the appointment required.



Burmantoft's, Harehills and Richmond Hill Primary Care Network
Bellbrooke Surgery, Harehills Corner Surgery, Roundhay Road Surgery, Lincoln Green Medical Centre, Shakespeare Medical Practice, East Park Medical Centre, Chapeltown Surgery, Conway Medical Centre, Newton Road Surgery, Ashton View Medical Centre, Milan Street Surgery and York Street Practice.

As of October 2021, face-to-face extended access appointments are carried out at the **BELLBROOKE SURGERY (Bellbrooke Ave, Harehills, Leeds LS9 6AU)**. This means your appointment may not be with a member of staff from your usual GP practice. They will have access to all necessary information about you to give you the care you need.

Virtual consultations are carried out online and you will be provided with guidance and instructions for how to login to your appointment (you will not be made to have a video consultation if you are unable to do so).

What services can I get from extended access appointments?

Extended access appointments provide routine appointments you'd get during normal opening hours, this includes :

- GP, nurse and health care assistant appointments
- NHS health checks
- Pharmacist (for more information, please contact your practice)
- Family Planning, Contraception clinics

How do I get an extended access appointment?

Extended access appointments are only available via booking. There is no 'walk-in' offer. To book an appointment, you must contact your own GP practice. You can book via telephone or by using your GP online service (speak to your own practice for more information).

Always cancel any appointment you no longer need, someone else could be using it.

We'd love to hear from you!

If you have any comments or experiences, you'd like to share about using the extended access service, or primary care services more generally, please get in touch via any of the options below:

Online: <https://www.smartsurvey.co.uk/s/PCfeedback/>

Telephone: 0113 843 5470

Email: Leedsccg.comms@nhs.net

Post: Send your feedback to:

'Primary Care Feedback, FREEPOST RTEG-JRZR-CLZG, NHS Leeds CCG, WIRA House, Leeds, LS16 6EB



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